

On the Day of Installation by Spring Crest Curtains | Blinds | Homewares



Making sure your installation goes smoothly

Thank you for choosing to use Spring Crest Curtains and Blinds to supply your window furnishings.

So that we can install your job in the most efficient manner there are a few housekeeping items that we need you to attend to.

Room to move

It is important that our installers have adequate room to move around the area where your window furnishings are to be installed. We must have clear and unfettered access to the area of installation at all times. Please ensure that all furniture is moved away from the area where your window furnishings are to be installed, our installers need minimum 1.0 - 1.5 mtrs clearance for most ladder work.

This includes chairs, lounges and beds that may be pushed up against walls.

If our installers have to spend time removing furniture additional costs may apply.

Antiques and collectibles

If you have antiques, artwork and general objet d'art, please ensure these are also moved to a safe area of your home, whilst all care is taken Spring Crest cannot be held responsible for any damage to these items.

Safety

It is important that a safe environment exists for our installers and other staff. For Work Safety reasons our staff are required to wear protective footwear. If you are concerned about footwear being worn in your home then protective out booties can be worn over the top. In some instances if our installer deems it appropriate and safe, footwear can be removed. This is entirely at the discretion of the installer. Should our installers or staff determine your site is for any reason an unsafe workplace, all work will be suspended and an alternative time will be made to complete the installation, charges may apply. The Government guidelines regarding COVID-19 will also be observed by our Installation team

Cleaning

Whilst all care is taken by our installers to keep the area clean, in some instances dust can be created from one or more of the following:

- Punching holes in plaster work to obtain fixing
- Drilling into tiles and concrete

In most instances our installer will carry a vacuum cleaner and attend to this. If for some reason it is not known what fixing type is expected, the installer may ask to use a vacuum cleaning if one is not available with their equipment.

Your window furnishings will arrive on your site in dust proof bags to keep them clean during transit. Please ensure that the area around the window is clean and insect free, including the window sill and floor. We cannot be held responsible if the window furnishings become marked during installation.

Electrical work

Some jobs such as those with motorised solutions require power and in some instances data integration. Our installers are not licenced electrical contractors and are unable to provide electrical work. We are able to arrange this for you or work with your own contractor. Please see our document " Electrical Installations - Spring Crest "

Removal of Existing Window Furnishings

Unless specifically noted in your quotation, removal and disposal of existing furnishings is not included. Spring Crest will happily remove these for you at an additional cost based on the schedule in the our document *Removal and disposal of existing furnishings* . Available on request

Please be sure to note removal of any items with our office well prior to the day of your installation, as our installers often work to a tight time schedule and may not have adequate time to complete this in conjunction with your installation.

If you have any questions or concerns about these matters please contact our office on 5592 2000 prior to the day of Installation to discuss this.